

VACANCY

REFERENCE NR : VAC00351

JOB TITLE : Specialist Business Analyst

JOB LEVEL : C5

SALARY : R 371 308 - R 618 846 REPORT TO : Senior Business Analyst

DIVISION : ADM: Exec Apps Development & Maintain

Department : Application Development

LOCATION : SITA Centurion

POSITION STATUS: Permanent (Internal & External)

Purpose of the job

Analyse cross-functional business domains to gain in-depth understanding of the applicable business strategy, processes, services, and roadmap. Identify, analyse the end-to-end business processes to identify risks/inefficiencies impacting on business. Develop and catalogue business requirements, develop requirement specifications, catalogue identified risks/opportunities, and map business processes required to develop a business solution. Design business domain solutions in accordance with ICT standards and the enterprise architecture for government that optimises business performance. Mentor and guide junior business analysts to develop their skills.

Key Responsibility Areas

- Consults with clients (Govt Departments) management and personnel to identify, define and document business needs and objectives, current operational procedures, problems, input and output requirements, and levels of systems access. to improve interoperability of government systems and quality of services and deliverables;
- Identifies opportunities for improving business processes through information systems and/or non-system driver changes; assists in the preparation of proposals to develop new systems and/or operational changes;
- Deliver services according to project plans and architectural and governance mechanisms to ensure overall compliance and improved service delivery;
- Create business requirements analysis and design documents for integrated software components, taking into
 consideration the applicable software development stack and doing this in accordance with ICT standards and
 the enterprise architecture for Government;
- Develop Target Business Solution Specification in accordance with ICT standards and the enterprise architecture for Government;
- Model business processes and systems in accordance with ICT standards and the enterprise architecture for Government;
- Manage client expectations by ensuring that the business solutions meet client needs and requirement specifications;
- Develop and conduct business impact/reediness assessments;
- Execution of functional testing of software in accordance with SITA Test Executes test cases using SITA approved Testing Tools;

- Participate in packaging and releasing of integrated IT software components in accordance with ICT standards and the enterprise architecture for Government; and
- · Support deployed solutions.

Qualifications and Experience

Minimum: 3 year Diploma / Degree in Computer Science, Information Systems or related IT field / NQF level 6. **Experience**: 3-5 years experience in business analysis, business process management and business process engineering/reengineering. Including; experience in business modelling. experience in business architecture.

Technical Competencies Description

Knowledge of: Corporate and ICT Governance. Development, Implementation and Integration Methodologies, including Testing, Packaging and Release. IT Quality Management. knowledge of business operations and systems requirements process. knowledge of IIBA principles and practices. Business Process Management; IT Security and ICT Standards; Legislative environment and IT Legislation; COTS (Commercial of the Shelf) Products; OSS (Open Source Software) Products; Project Management; Application Maintenance and Support; Hosting and Converged Communication; Enterprise architecture framework (TOGAF, Zachman, FEAF, MODAF, GWEA Framework, MIOS). Skills: Business Analysis, and Business Intelligence & Analytics.

Interpersonal/behavioural competencies: Attention to Detail, Analytical thinking, Disciplined, Resilience, and Stress Management.

Other Special Requirements

N/A

How to apply

Kindly send your CV to: Malebo.recruitment@sita.co.za

Closing Date: 31 May 2021

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant's documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be considered.
- CV's sent to incorrect email address will not be considered